

Information for Patrons who are deaf or hard of hearing

Hackney Empire's auditorium is fitted with the Sennheiser Mobile Connect assisted listening system for the benefit of patrons who are deaf or hard of hearing. This system provides a live stream of the performance via a free app to download to your personal mobile device. The app is available to download by scanning the QR code below:



To access the audio stream:

1. Connect to the WiFi network named "**Sennheiser MobileConnect**"
2. Enter the password: *audioloop*
3. Once connected, open the MobileConnect app and scan the QR code below and you will be connected to channel 1:



You may want to switch your device to do not disturb mode and enable airplane mode with WiFi.

Should you need any further assistance our staff are happy to help.

We hope you enjoy the show!