

Information for Patrons who are deaf or hard of hearing

Hackney Empire's auditorium is fitted with the Sennheiser Mobile Connect assistive listening system which broadcasts a live audio stream of the performance to your personal mobile device via a free app available for iOS and Android. You will be required to provide your own set of headphones or mobile device compatible personal hearing loop. The app can be downloaded by scanning the QR code below:



To access the audio stream:

1. Connect to the WiFi network named "**Hackney Empire WiFi**"
2. Once connected, open the MobileConnect app and scan the QR code below and you will be connected to channel 1:



You may want to switch your device to do not disturb mode and enable airplane mode with WiFi.

Should you need any further assistance our staff are happy to help.

We hope you enjoy the show!